

CI: Monitored Contacts Dashboard

Feature Summary

The Monitored Contacts by Month dashboard provides users with various metrics allowing them to see how many contacts are monitored for Customer Intelligence and the impact that customer intelligence has on their business. It presents cost-and-count related data that transparently reflects CI usage. Users can identify which alerts are benefiting the company the most and how users are leveraging CI alerts to affect production.

Monitored Contacts Dashboard

Monitored Contacts
Previous Month: **13,249**

Monitored Contacts Month over Month
Line graph showing monitored contacts from 01/2023 to 04/2024. The Y-axis ranges from 0 to 20K. The X-axis shows months. A blue line represents 'Credit Inquiry' and a green line represents 'Equity'. Both lines show a significant peak in 10/2023.

Distinct Contacts with Alerts Month over Month
Bar chart showing distinct contacts with alerts from 08/2023 to 06/2024. The Y-axis ranges from 0 to 25K. The X-axis shows months. The bars represent 'Equity Alert', 'Rate Alert', and 'Credit Alert'. A major spike is visible in 11/2023.

Alert Rate
Line graph showing alert rate from 08/2023 to 06/2024. The Y-axis ranges from 0 to 200K. The X-axis shows months. The bars represent 'Insights Created', 'Monitored Contacts', and 'Alert Rate'. A major spike is visible in 11/2023.

Monitored Contacts by User

Full Name	User Id	Total Monitored Contacts	Monitored Contacts with Alerts	Created (Count)	Created Volume	Application (Count)	Application Volume	Funded (Count)	Funded Volume
	11703	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11705	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11706	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11710	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11712	13,249	0	6	2,057,280	2	620,378	8	2,527,606
	11719	13,249	0	6	2,057,280	2	620,378	8	2,527,606
	11721	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11723	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11728	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11727	13,249	0	6	2,057,280	2	620,378	8	2,527,606
	11729	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11732	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11730	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11738	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11736	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11737	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11738	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11740	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11791	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11785	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11783	13,249	0	6	2,057,280	2	620,378	8	2,527,606
	11780	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11787	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11770	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212
	11771	26,498	0	12	4,114,960	4	1,240,790	16	5,055,212