

Expert Content Strategy Guide

CI: Listing

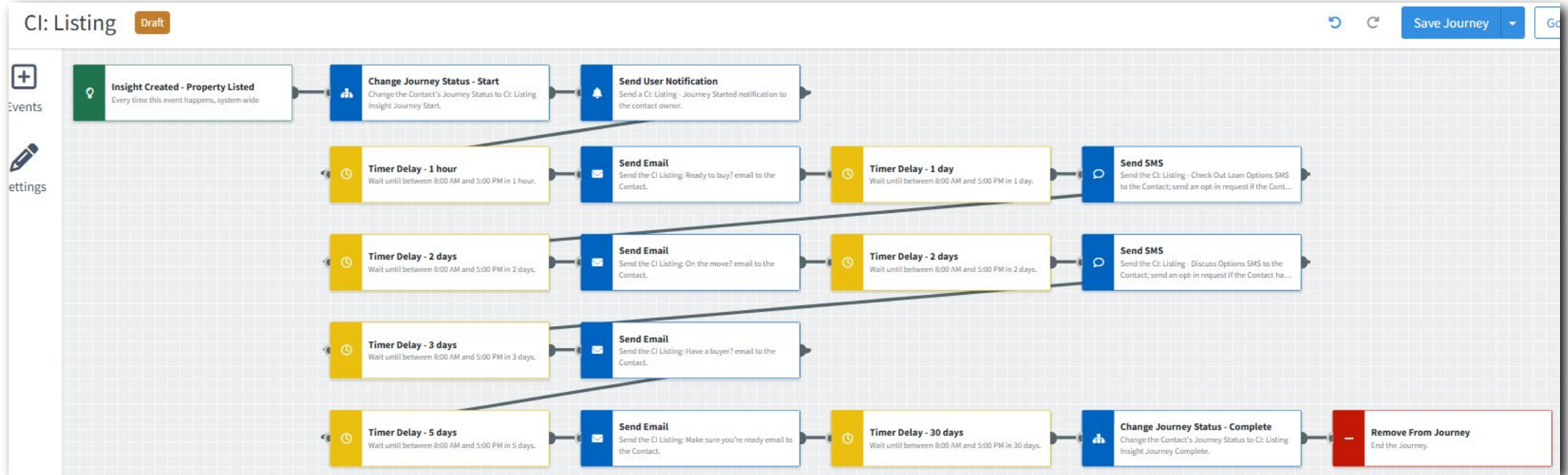
April 2026



Email, SMS, User Notification

Use customer intelligence alerts to identify contacts who recently listed their home for sale. Engage with them through four emails and two text messages letting them know how a loan officer can help. Briefly discuss why now is the time to start looking at loan options for their next purchase and how the process can be smoother with your help.

*All communications should be reviewed prior to initiating the journey.



Journey Map Notes:

- Keep emails that work for your organization, swap with custom, pull from the email gallery, or add these emails to your existing campaigns.
- Adjust onramps with organization specific groups and Focused View outcomes.
- Adjust occurrence limits to reduce the number of times a contact can onboard this journey. Leverage email received conditions or journey days event fired configurations to add contacts to a different path or journey.



Hi, Teddy,

I noticed you've put your home on the market, which means it's time to get ready to buy your next one...and I'm here to make it easier.

At Expert Content, we have competitive rates and plenty of options, and that's just the beginning. We also offer:

- Both [online](#) and over-the-phone loan applications. Got a few minutes? Call me at (888) 888-8888 and apply.
- After you apply, I'll send a status update each time your application moves forward, so you'll never be in the dark about your loan.
- Want to lock in an interest rate sooner than later? Call me and I'll explain your options.

As a licensed mortgage officer with Expert Content, I'm ready to assist you with one of life's biggest financial transactions.

Let's talk soon! You can call me at (888) 888-8888, or if you prefer, just hit Reply to this email and let me know what works for you.

Sincerely,

Media Team



Media Team Admin

NMLS#: 12345

Office: (123) 456-7890 | Cell: (888) 888-8888
ExpertContent@TotalExpert.com

Expert Content

1234 Lake View Ave. Suite 600
Minneapolis, MN 55432



Email Subject Line: Selling's Easier When You're Ready to Buy.

Hi, {{recipient.f_name}},

I noticed you've put your home on the market, which means it's time to get ready to buy your next one...and I'm here to make it easier.

At {{sender.company}}, we have competitive rates and plenty of options, and that's just the beginning. We also offer:

- Both online and over-the-phone loan applications. Got a few minutes? Call me at {{sender.phone_cell}} and apply.
- After you apply, I'll send a status update each time your application moves forward, so you'll never be in the dark about your loan.
- Want to lock in an interest rate sooner than later? Call me and I'll explain your options.

As a licensed mortgage officer with {{sender.company}}, I'm ready to assist you with one of life's biggest financial transactions.

Let's talk soon! You can call me at {{sender.phone_cell}}, or if you prefer, just hit Reply to this email and let me know what works for you.

Sincerely,

{{sender.f_name}}

CI: Listing



Hello Teddy,

Selling your home is a big deal, as it means you'll soon be ready to buy your next one. Whether you've found your next home or not, it's easier when you have Media Team on your side.

Make your next move easier with my help.

We're ready to help you apply for your next home's financing right now. This means you'll be ready to make an offer the day you find that special home... ahead of other buyers.

Call (888) 888-8888 to apply. Not ready to take that step? We're always happy to answer your questions about home financing.

Sincerely,

Media Team



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Minneapolis, MN 55432



Email Subject Line: On the move? I'm ready to help.

Hello {{recipient.f_name}},

Selling your home is a big deal, as it means you'll soon be ready to buy your next one. Whether you've found your next home or not, it's easier when you have {{sender.f_name}} on your side.

Make your next move easier with my help.

We're ready to help you apply for your next home's financing right now. This means you'll be ready to make an offer the day you find that special home...ahead of other buyers.

Call {{sender.phone_cell}} to apply. Not ready to take that step? We're always happy to answer your questions about home financing.

Sincerely,

{{sender.f_name}}

CI: Listing



Hello Teddy,

I recently noticed that you've put your home on the market. If you've found a buyer, congrats! If you haven't, I may be able to help.

I can turn window shoppers into serious buyers.

You may have met potential buyers who admitted that they didn't have a mortgage lined up yet. If this happens, I can help you determine if they're serious. Just give them my number and tell them to ask me for a loan pre-qualification.

A loan pre-qual is fast, free, and separates the serious buyers from those who won't qualify for a mortgage. And if you haven't started shopping for your next home, I can provide you with a mortgage pre-qualification, too.

Feel free to contact me for answers to any questions about home financing. I'm here to help.

Sincerely,

Media Team

Email Subject Line: Has your home sold yet?

Hello {{recipient.f_name}},

I recently noticed that you've put your home on the market. If you've found a buyer, congrats! If you haven't, I may be able to help.

I can turn window shoppers into serious buyers.

You may have met potential buyers who admitted that they didn't have a mortgage lined up yet. If this happens, I can help you determine if they're serious. Just give them my number and tell them to ask me for a loan pre-qualification.

A loan pre-qual is fast, free, and separates the serious buyers from those who won't qualify for a mortgage. And if you haven't started shopping for your next home, I can provide you with a mortgage pre-qualification, too.

Feel free to contact me for answers to any questions about home financing. I'm here to help.

Sincerely,

{{sender.f_name}}



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Hello Teddy,

I recently noticed that you put your home up for sale. Whether you've found your next home or not, it's easier when you have your financing in place.

No matter where you're headed, let's make sure you're ready.

Did you know that I can pre-qualify you for a mortgage in just a day or two, free of charge? This means you'll be ready to make a serious offer when you find that special home. If you'll be competing with other buyers, this can make a big difference.

Or, if you've already found a mortgage, call me and let me locate a better deal. Even a slightly lower interest rate can save you thousands. So can a slightly shorter loan term.

Call (888) 888-8888 to apply. Not ready to take that step? I'll be happy to answer your questions about home financing.

Sincerely,

Media Team

Email Subject Line: Why moving's easier with my help.

Hello {{recipient.f_name}},

I recently noticed that you put your home up for sale. Whether you've found your next home or not, it's easier when you have your financing in place.

No matter where you're headed, let's make sure you're ready.

Did you know that I can pre-qualify you for a mortgage in just a day or two, free of charge? This means you'll be ready to make a serious offer when you find that special home. If you'll be competing with other buyers, this can make a big difference.

Or, if you've already found a mortgage, call me and let me locate a better deal. Even a slightly lower interest rate can save you thousands. So can a slightly shorter loan term.

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Sincerely,

{{sender.f_name}}



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SMS: CI: Listing - Check Out Loan Options

Hi {{recipient.f_name}}, this is {{sender.f_name}} with {{sender.company}}. I noticed you've just put your home on the market, which means it's a great time to check out your loan options for your next home. Call me any time at {{sender.phone_cell}}.

SMS: CI: Listing - Discuss Options

Hi {{recipient.f_name}}, this is {{sender.f_name}} with {{sender.company}}. I noticed you recently put your home on the market. Let's discuss your loan options for your next home. I think you'll like them! Call {{sender.phone_cell}} to find out more.

User Notification: CI: Listing - Journey Started

The contact below has triggered a listing alert and will receive a series of emails on how you can help during the sale and/or purchase of a new home. Visit their contact record to review more in depth and determine strategy to reach out.

Contact name: {{contact.f_name}} {{contact.l_name}}

Contact phone: {{contact.phone}}