

Testing and Audit Worksheet

Instructions:

This worksheet can be used to track when the Marketing and Compliance Teams review Expert Content and custom-created materials, and indicate which materials to use and when. Check out the <u>Expert Content Overview video</u>, if you haven't already.

This worksheet is for you to track your progress and is not necessary to return it to your Total Expert project team.

Note: Reference the *QA Process for Testing Emails* document to test your emails; this document was sent with the Post Total Expert Email, Expert Content, & Intro to Campaigns Workshop email.

Important:

The final step in this process is to release/publish the materials to your end users prior to Pilot and Full Launch. This can be found in the Actions button using either Team Setting or User Settings.

Sample tracking: See below for examples of information you may want to include

	Marketing Review/Notes	Compliance Review/Notes	Formatting Review/Notes	Disclaimers displaying	Logo displaying	Approval Flow	Released to users
Emails The body of emails can be modified, if desired	Review date: 6/9/21 Pilot: LPG MT, MPB, Holiday Launch: Listing Insights, Newsletters,	Review date: 6/17/21 Notes: Slight modifications needed to incorporate our voice	Review date: 6/10/21 Notes: emails displaying as expected in all email systems (Outlook, Yahoo, & Gmail) and in desktop and mobile	Review date: 6/14/21 Notes: minor update needed Update 6/16/21: update applied	Review date: 6/14/21 Notes: displaying as expected	Review date: 6/8/21 Notes: blank template tested and approval works as expected	
Print (flyers, postcards)	<i>Review date</i> : 6/9/21	Review date: 6/17/21	Review date: 6/14/21	Review date: 6/14/21	Review date: 6/14/21 Notes: displaying as expected	<i>Review date:</i> 6/5/21	



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	<i>Pilot:</i> VA	<i>Notes:</i> No	Notes: No changes	<i>Notes:</i> minor		<i>Notes:</i> n/a – not	
	Loans Serving	changes	required - font style &	update		using approval	
	You SB & CB,	required	sizing is correct	needed		flows at this time	
	EDDM, Rate			Update			
	Flyer Optimal			6/16/21:			
	Blue 0268,			update			
	Infographics			applied			
	<i>Launch:</i> Rent						
	Vs Own, Home						
	Tour Checklist						
Social Media	Review date:	Review date:	Review date: 6/19/21	Review date:	Review date: 6/14/21	Review date:	
Graphics	6/19/21	6/22/21	Notes: No changes	6/19/21	<i>Notes:</i> displaying as expected	6/8/21	
	<i>Pilot:</i> Holidays	<i>Notes:</i> No	required - font style &	<i>Notes:</i> minor		<i>Notes:</i> n/a – not	
	for remainder	changes	sizing is correct	update		using approval	
	of year	required		needed		flows at this time	
	Launch:			Update			
	Custom – Why			6/16/21:			
	Us			update			
				applied			
Campaigns	Review date:	Review date:	Review date:	Review date:	Review date: 6/19/21	Review date:	
Components,	6/28/21	6/19/21	6/19/21	6/19/21	<i>Notes:</i> logo approved	6/28/21	
emails, and	<i>Pilot:</i> In	<i>Notes:</i> emails	Notes: emails and	Notes:	previously in emails	<i>Notes:</i> n/a – not	
timing can all	Process, Lead	and texts	texts approved	disclaimers		using approval	
be adjusted,	General	approved		approved		flows at this time	
if desired	Purchase –			previously in			
	Medium			emails			
	Touch,						
	Holidays						
	Launch:						
	Listing						
	Insights,						
	Newsletters						



Enter your tracking here:

Marketing Review/Notes	Compliance Review/Notes	Formatting Review/Notes	Disclaimers displaying	Logo displaying	Approval Flow	Released to users
Review date:	Review date:	Review date:	Review date:	Review date:	Review date:	
Pilot:	Notes:	Notes:	Notes:	Notes:	Notes:	
Launch:						
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Pilot:	Notes:	Notes:	Notes:	Notes:	Notes:	
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Launch:						
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